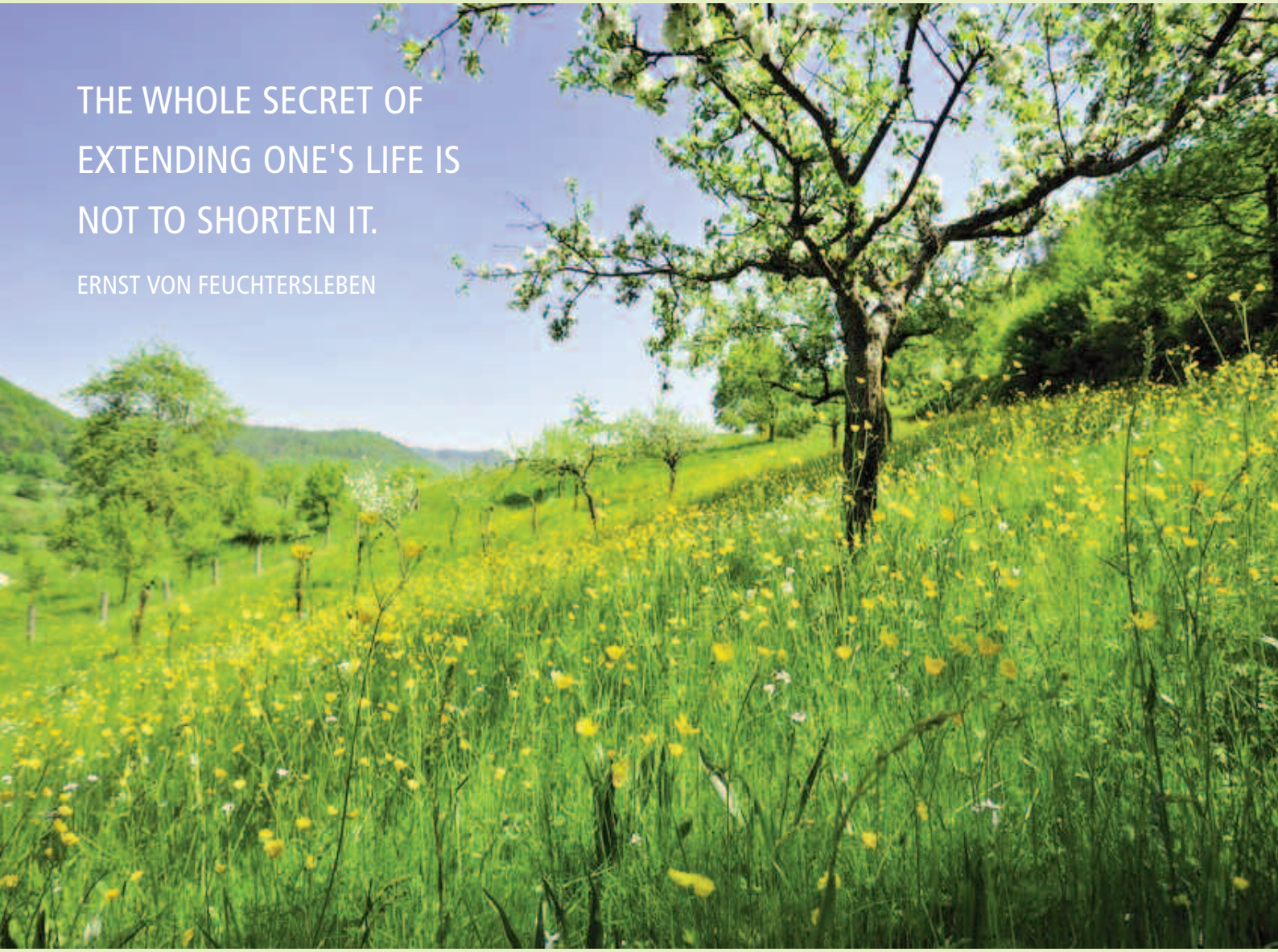

CARE AND CLEANING RECOMMENDATION

THERE IS NO SUCH THING AS A BAD CARPET CHOICE ...
THERE IS ONLY A LACKING CONSIDERATION OF
THE CORRECT CARE FROM THE START!

INNOVATION IS OUR STRENGTH, TRADITION IS OUR SUCCESS

For over 40 years Paul Geißler GmbH has been the leader in the field of value-preserving intensive cleaning of carpeting and is rightly so the pioneer in the after-sale organisation for the covering industry.

Numerous standards between companies were set successfully and sustainably - always in view of developing the maximum of quality - even the "surplus" for the final property user.

The basic principle for Paul Geißler GmbH is to professionally maintain a carpet without affecting the surface. Since the beginning, all carpet cleaning procedures that are recognised on the market have been used according to the characteristics of covering, laying and property techniques. This is generally with specialists and in balance between time, temperature, mechanics and last but not least- gentle chemistry.

Essentially, Paul Geißler GmbH abstains from - with the encouragement of the carpet-producing industry and the customer - using bleaching agents or similar substances that damage fibre.

The faithful customers of Paul Geißler GmbH include europe-wide clients who appreciate the value of their floor covering the preservation of which they would like to see protected by professional treatment in connection with the concept "correct maintenance from the start".

GENERAL PROVISIONS

Saving means planning carefully every company and/or every household must make a living today. As a result, the general consideration which measures promote the value preservation - that is the duration of use - of the individual surfaces, is healthy.

The carpet manufacturers answer these requirements of the market with the most varying qualities and designs. Furthermore, they fulfil their responsibility with the dissemination of comprehensive laying, maintenance and cleaning recommendations. Unfortunately, their implementation is mostly outside their scope of action.

It is up to the end user and/or his principal who does the preliminary work to take note of the recommendations at an early stage, to pass these on and/or to realise these.
A Manufacturer can only guarantee his product but not what happens to it after the production and/or laying.

The information found in these instructions must represent a guideline - any liability is essentially excluded. Generally, the maintenance and cleaning instructions of the respective carpet manufacturer are binding.

First of all, a few essential comments that secure an optimal appearance and the long value preservation of your carpet and simultaneously keep the maintenance costs projectable and clear.

In order not to affect the high-value quality of the textile covering, one should note when selecting the maintenance and cleaning procedure that the material composition, carpet construction, carpet back and also the laying method are considered.

Damage to the carpet and/or unsatisfactory cleaning results, which are connection with an unprofessionally implemented cleaning and stain removal, cannot be recognised as a complaint on the part of the carpet manufacturer and do not represent a goods defect in terms of the warranty.
This is mostly also true when the following recommended maintenance and cleaning rotation is not observed.

THE TRANSFER OF PROPERTY

Although a careful covering of a carpet is precisely defined in most laying recommendations of the carpet manufacturer, this is not often abided by in the construction phase. While pressed for time, the final necessary construction area cleaning takes place, the execution of which is often in the hands of untrained people. The resoiling behaviour of the carpet can be negatively influenced by partially strong cleaning product residue.

In order to stop this circumstance, Paul Geißler GmbH (FDT) has put together a package that makes sure that the value of your carpet remains from the moment it is installed through professional treatment. Further information can be obtained on request.

Prophylaxis

Clean off zones: a carpet must absolutely be protected against entering grime from the beginning by installing sufficiently large clean off zones in entrance areas and problems zones (from hard floor textile covering/from production in administrative areas, etc.).
The best result can be obtained with the installation of coarse and fine entrance mats.

A daily cleaning interval (brush suction) is urgently necessary. So that these clean off zones themselves do not become a source of dirt.

This stamp pad effect can also develop when waxen products are not used professionally during the daily care of hard coverings.

The daily maintenance screening

Dust removal from textile coverings

Regular dust removal is without a doubt one of the most important components of an optimal carpet care program.

The dust removal is used to loosen pigment dirt from the surface and tissue interspaces by means of mechanical action

(hitting, brushing and suction brushing) and suctioning of the loose pigments.

The best results are achieved with the brush vacuum with high-performance brushing and suction effect (with soft brush), whereby the right setting of the brush height and systematic and thorough method must be observed.

Basic prerequisite for the functionality of the brush vacuum machines is the regular maintenance, particularly of the brushes, filter (advantageous: microfilter) and pouch.

The observance of a consistent property-related interval is indispensable:

- Areas with high exposure such as entrance halls, reception areas, restaurants, elevators, corridors and clean off zones must be serviced daily with a brush vacuum.

- Areas with average exposure such as conference rooms, offices, additional rooms must be vacuumed as needed, however, at least every second day. This is the only way to prevent premature deformation of the floor in walking paths and wheelchair area.

STAIN TREATMENT (STAIN REMOVAL)

The sooner a stain is treated, the larger the probability of removing it! The stain removal includes the local processing of stains and contaminations.

According to RAL 991/A3, this work step belongs in the daily maintenance cleaning.

If stains are immediately treated with the appropriate means, the complete removal is mostly without any problems. Stain substances with a bleaching or discolouring effect are the exception here, which cannot be removed without leaving residue or without affecting the surface.

Light contaminations and stains can be removed in most cases with warm water and absorbent cloth (white cotton). Remaining pieces of the carpet are even better to absorb contaminations. Do not rub here but instead turn the stain with pressure from the outside towards the inside. A microfibre glove can also be useful as mechanical support.

Remove dissolvable stain substances (chewing gum paraffin, etc.) in dry condition without damaging the pile surface a non-sharp-edged object (spoon, etc.). The residual substance can be solved with stain remover.

Please ensure in any event that you test the used stain remover prior to use at an invisible and/or covered location. The manufacturers assume no liability for improper handling.

All chemicals inserted in the carpet must again removed without leaving any residue to avoid fast resoiling.

Do not use bleaching agents or products containing bleaching agents since these can cause discolouration or loss of colour of the textile fibres.

Generally, cleaning must always be kept out of reach of children and animals!

If our instructions listed so far would be of no help to you, we recommended that you call and utilise personal case-related consultation.

HAND IN HAND

The basic and/or intensive cleaning as well as the intermediate surface cleaning must be exclusively provided by a specialising company, in your case, Paul Geißler GmbH.

THE INTERMEDIATE AND/OR SURFACE CLEANING

The surface cleaning includes the full-surface cleaning in the upper pile area. It is not a replacement for the intensive cleaning and can only move this back temporarily. Generally, a sample cleaning must be performed regardless of the cleaning procedure.

The following procedures exist!

CLEANING WITH PREFABRICATED FOAM

Stagnant foam is used for this cleaning procedure by means of rolling or autoscrubber machine and massaged into the carpet. After a drying period of approx. 5 hours, the carpet must be thoroughly vacuumed again.

POWDER CLEANING

The advantage of this cleaning procedure is the fact that the carpet surfaces barely need drying time and can be accessed promptly.

The moist cleaning powder is spread evenly on the carpet by means of rollers or the hand and massaged into the carpet with special brush-rolling machines. The loosened contamination is absorbed and bound by the cleaning powder after the powder has dried, the carpet must be vacuumed with the one-brush vacuum cleaner. Consequently, the contaminations and powder residues are removed to a large extent.

PAD CLEANING

At first, a cleaning product is applied with a pressurised syringe.

The bound contamination is removed from the surface and kept in the pad by means of rotating autoscrubber machine and thread pad underneath the microfibre pad that is occasionally used by untrained workers can result in pile damage). Subsequently, the carpet is vacuumed with a brush vacuum cleaner. Drying time: approx. 1 to 2 hours (depending on the type of covering).

THE BASIC AND/OR INTENSIVE CLEANING

The intensive cleaning includes the full-surface cleaning textile covering, total pile area according to RAL 991/A3. It must be implemented in relation to the property, however, at least once a year and exclusively by a professional company regardless of the cleaning procedure, a sample cleaning must generally be performed here as well.

Depending on the level of contamination of the carpet, the systems must be combined among one another. The soil conditions are important for the selection of the cleaning procedure.

The under-floor construction, the laying method and the available drying time are also important.

SPRAY EXTRACTION

The loose dirt is vacuumed with a counter-rotating brush roller machine. after successful preliminary stain removal, a cleaning product low in tenside is sprayed on the carpet. The loosened dirt is rinsed from the textile covering with the aid of the spray extraction machine via pressure and sufficient pumping quantity.
Important!
No cleaning product in the spray extraction machine.

- multiple rinsing with clear water
- drying time at least 12 hours
- not suitable for floor constructions sensitive to water
- in case of carpet fleece, the spray extraction on the overall carpet surface is excluded, possible with a minor use of moisture in partial areas.

COMBINATION PROCEDURE

The loose dirt is vacuumed with a counter-rotating. Subsequent to the preliminary stain removal, a cleaning fluid is massaged into the carpet with a rotary or rolling machine (cleaning product low in tenside).

The bound dirt is rinsed upwards and vacuumed in the same process following a brief residence time by means of a spray extraction machine with sufficient pumping quantity

Important! Use of crystalline drying carpet shampoo and/or cleaning products low in tenside in pre-shampooing.

- no new cleaning product in the spray extraction machine.
- multiple rinsing with clear water
- drying time rarely under 20 hours
- the instructions listed under spray extraction on carpet fleece must be taken into account
- completely unsuitable for floor constructions sensitive to water

THERMOELECTRIC CLEANING PROCEDURE

TEP-TOP-Clean® is a special system developed exclusively for intensive carpet cleaning. The loose or slightly adherent dirt is vacuumed with a counter-rotating brush vacuum cleaner. Subsequent to preliminary stain removal, an environmentally friendly enzyme solution is applied equally on the carpet. The actual cleaning process loosens the dirt and is absorbed a special cleaning pad.

The internal construction of the cleaning machine causes a constant heat build-up of approx. 30° with a one of a kind revolution speed (thermoelectric) subsequently, the carpet is vacuumed with a brush vacuum cleaner to straighten up and parallelise the pile. This patented procedure is recommended between manufacturers and is ideal for the correct maintenance from the start.

- no chemical residue by the use of the FDT® Enzyme Cleaner
- no fast resoiling
- immediate accessibility
- resource preservation by saving approx. 96% of drinking water
- cost effectiveness by reducing consumption costs

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